

Trouvaille Federal Credit Union September 2023 Newsletter

Hours of Operation:

Monday-Friday 9:30am-2:00pm

NOTICE TO ALL MEMBERS THE NCUA HAS APPROVED OUR **MERGER PARTNER!**

The Trouvaille Federal Credit Union will be merging later this year with American Heritage Federal Credit Union.

WE NEED EVERYONE TO IMMEDIATELY **VERIFY THE ADDRESS AND PHONE** NUMBER YOU HAVE ON FILE WITH US

and if it needs to be updated please email the update to tfcu@rhd.org. Watch your U.S.Mail for updates from TFCU and your new account information from American Heritage FCU.





MERGER INFORMATION FOR YOU

For our upcoming merger with American Heritage FCU, we need YOU to verify that the information on your account is correct. This is important to make certain you receive all the information on your new account with American Heritage. Please send an email giving us your name, account number, address, phone number and employer. Most of you are RHD employees but for members who have left RHD please make sure we have your correct employer.

When Trouvaille merges with American Heritage, we will be sending over all your account information which includes the following: Savings, drafts, loans, clubs, IRA's, certificates of deposit, past statements, and histories on your account.

You will be receiving a letter from us in September informing you about the meeting to vote on the merger. The meeting will be held at American Heritage on October 20, 2023, at 4 pm if you want to join in person. The staff of American Heritage will be available at that meeting to answer all your questions. You can also join via zoom. If you cannot join the meeting, you can vote by mail or in person at TFCU by the morning of October 20, 2023. There will be a stamped address envelope enclosed for you to mail or drop your ballot in the ballot box in the TFCU office. All members who are in good standing as of September 1, 2023, and 18 years of age or older are eligible to vote.

EXTREMELY IMPORTANT INFORMATION FROM TFCU'S BOARD OF DIRECTORS

In order for members to receive all the mailings from American Heritage the Board of Directors of TFCU will only be accepting new member applications until October 6, 2023.

We will discontinue be accepting new loan applications after September 29, 2023.

TFCU Notice

TFCU staff will be working remotely every Thursday for the next three months. Deposits will be posted on Fridays.

Please make appropriate plans accordingly.

Negative Accounts

Accounts that are negative for 30 days or more

<u>WILL BE CLOSED</u>

as of September 30th, 2023.

Beneficiary Update

The time is now to make sure you have a beneficiary on your account with the credit union. The updated account change form can be found on the credit union's website www.trouvaillefcu.com. If there is not a beneficiary on your account or the current beneficiary is deceased, the account will go the "THE ESTATE OF...". Make sure your loved ones get your money. If you are not sure who you have on your account fill out the account change form and give us the beneficiary(beneficiaries) that you want.

Make sure you sign and date the form.

TO CONTACT US

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